

Rehability UK

# Newsletter

## Hello everyone...



Hello everyone, and welcome to 2024! Firstly, my apologies for the delay in this latest news bulletin, it has been an extremely eventful and busy time lately with lots to report on; you will see from the following pages that we have so much to share, that I have added extra pages. I hope you enjoy reading about our recent events and seeing the wonderful photos of everyone we support locally over the past few months.

There have been a few management changes locally, so please do have a look at the back page to make sure you have the right contact details for your specific service. And finally, please do take the time to fill in our nomination form for this year's awards. You will see some fantastic, well-deserved winners over the page, and it would be wonderful to see nominations from family members again. Thank you all.

**Anita Warner, Head of Operations, Rehability UK**

### The first good news story of 2024

Over the years, both at our previous office in Stroud and now in Tewkesbury, we have always employed someone we support locally as our Office Assistant. Our previous assistant left some months ago and it has taken us awhile to find the right person to fill the post, however we are thrilled to welcome Steven to the team! Steven works every Friday, his responsibilities include cleaning and hoovering alongside doing some shredding and filing. He is an asset to the team- welcome Steven!



## AUTUMN 2023



The Summer party was held at the Meadows in Stroud in September, and we were blessed with the wonderful weather, the live music from Ben's Dad's band and the great food - the team did a brilliant job 😊



## AND WINTER 2023



Happy 80<sup>th</sup> birthday to Bert who celebrated two big life events in 2023: a move to a new house and a milestone birthday.



And a very happy 40<sup>th</sup> birthday to our lovely Nicola from Stroud who looks so glamorous here. Nicola had a fantastic day celebrating with friends and family.



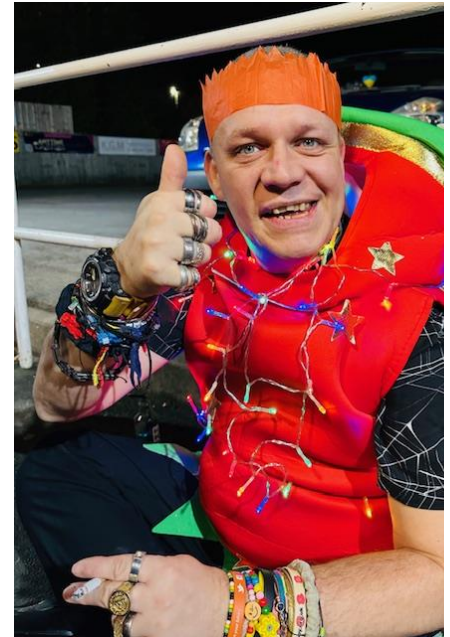
## Christmas 2023



Every year Doreen enjoys a hug from Santa and every year Santa delivers - thank you Kyle!



Whitney Houston- now turning in her grave! Lovely rendition from Chantelle 😊



Christmas outfit from Steven which of course included a working set of lights!



Our Stroud and Gloucester supported living tenants saw out 2023 in style with a huge party at the local rugby club, with a buffet, a bouncy castle, karaoke, and a fancy dress competition. It was a brilliant night enjoyed by all. Well done Chan and Shermaine.



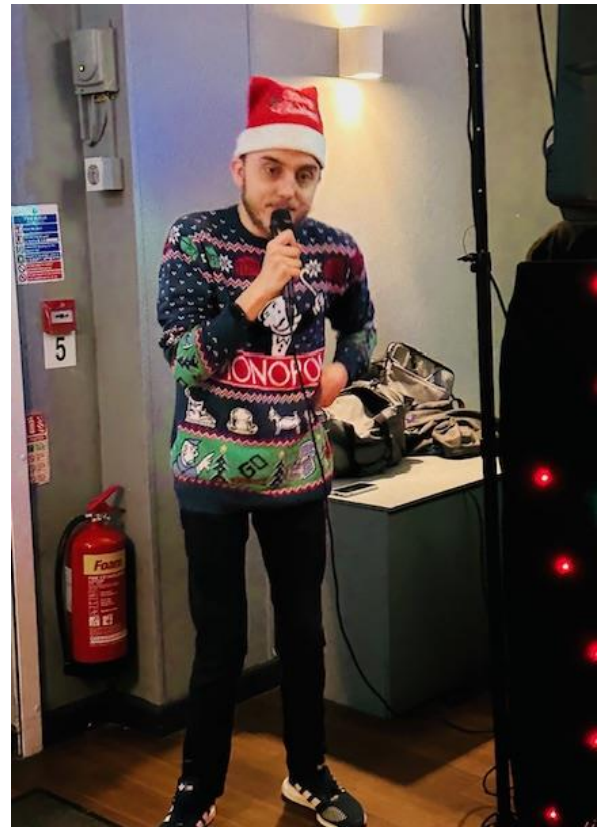


## Christmas 2023 cont'd



Susan's outfit was an absolute winner (left)

On the right we have a hidden talent- Jaco's rendition of 'you've got a friend in me' was a showstopper- we were amazed- Jaco, you were an absolute star 😊



## Christmas at Abbeymead lodge



I was so happy to be invited to the Abbeymead Lodge Christmas lunch by Lorna in December. It was a lovely day, and I got to sit with Wayne and Paul who were great company- it was delicious, and we all particularly enjoyed Kathy's Birds trifle which she made especially for the day! Thank you, Louise and Kathy,



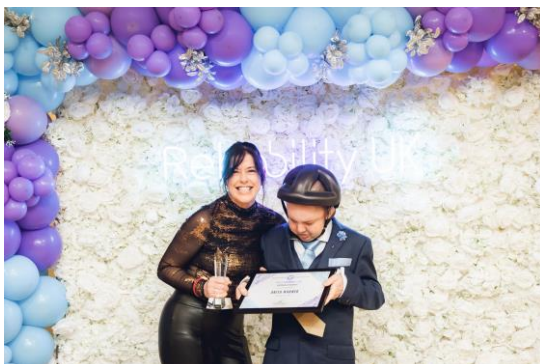


# The Rehability UK Awards for greatness 2023



Once again Aspects2 produced some very worthy winners at our recent awards ceremony in Birmingham in October. To the left, may we introduce Team of the Year- Apperley House- very well deserved! Winners in other categories include Leslie Brown- Support Worker of the Year, Chantelle Pettigrew, the Make a Difference Award, and long service awards for Shermaine Kelly and Shirley Brain.

Many of the people we support locally handed out awards and helped with the day and we really appreciated their input and support- please do take the time to nominate for 2024- see over the page for the form.





# Rehability UK

## AWARDS FOR GREATNESS

### 2024

*The categories are:*

*Support Worker of the Year*

*Manager of the Year*

*Team of the Year*

*Leader of the Year*

*Newcomer of the Year*

*Behind the Scenes*

*Outstanding Contribution*

*Support Service Team Player of the Year*

*People We Support Outstanding Achievement of the Year*

*People We Support Creative Achiever of the Year*

*People We Support Volunteer of the Year*

*I would like to nominate: .....*

*Who works at: .....*

*For the award of: .....*

*I think they deserve this award because:*

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Scan or Click here to Nominate



Any queries regarding nominations, please contact Mandy Bridges: [mandy@rehabilityuk.co.uk](mailto:mandy@rehabilityuk.co.uk)

Nominations close 31<sup>st</sup> May 2024



Rehability UK

# CATEGORIES

## Support Worker of the Year

*They are the backbone of everything that we aim to achieve. Without these frontline heroes, there is no Rehability UK. The winners of this category are frontline champions, they use their initiative and are always looking for opportunities to absorb knowledge and improve on their skills. We applaud and thank you!*

## Manager of the Year

*Creates an environment where teams feel empowered to develop their skills, knowledge and commitment to those we support. Can demonstrate high levels of expertise with a well led team, a manager who shows vision in developing person centred care, and having the people we support at the heart of every decision.*

## Team of the Year

*A definition of a "Team"... Coming together is a beginning, keeping together is progress, working together is success. This team is one which has stood out above the rest and gone the extra mile for those we support. This team is the true definition of hard work and determination.*

## Leader of the Year

*Great leaders don't set out to be a leader, they set out to make a difference. It's never about the role, it's always about the goal. Leadership is about taking responsibility, not making excuses. A person who has shown leadership qualities by reflecting on what could be done better and supporting others to bring about change.*

## Newcomer of the Year

*This is an award for someone new to the Rehability family and who has gotten off to a flying start, standing out as the shining star that they are. We are proud to have this person as part of our team and cannot wait to see the great heights in which they continue to soar*

## Behind the Scenes

*Credit where credit is due, our behind-the-scenes team support us too. Without these hardworking individuals we would not be able to do our jobs, they truly are OUR unsung heroes. Keep doing what you do best!*

## Outstanding Contribution

*This person has accomplished something amazing, their determination, perseverance, dedication and hard work has paid off. This award is a testament to your achievement and passion and is proof that anything is possible if you put your mind to it. People often don't realise that they are making a difference to the people we support, to their daily lives, enabling choices, wishes, and often a shoulder to cry on. It's the little things that matter.*

## Support Service Team Player of the Year

*You have left us blown away with your outstanding performance. Your kindness, warmth and professionalism make you a true inspiration. With your commitment, compassion, dedication, honesty and loyalty, you are an absolute credit to the company. Always treating the people we support with dignity and respect ensuring that their voices are heard.*

## People We Support Outstanding Achievement of the Year

*This special award has been created for people we support in recognition of goals achieved, however big or small this achievement may be. On behalf of Rehability, we celebrate your tenacity in overcoming any obstacle We are so proud of all you achieve*

## People We Support Creative Achiever of the Year

*Does not see a disability or ability, they are born talented and they possess that "I can do it" attitude. Rehability recognise that huge amount of talent that the people we support have. We celebrate you.*

## People We Support Volunteer of the Year

*Volunteers are not paid, not because they are worthless but because they are priceless. We commend the kind and caring people we support, thank you for being selfless, generous, thoughtful volunteers. You have made a difference to others.*

[Scan or Click here to Nominate](#)



## In memoriam



We were deeply saddened to say goodbye to our Christine, seen here with her sister Susan, Christine passed away after a short illness in late November.

Christine lived with Susan in Gloucester and is sorely missed by everyone who knew here and had the privilege of supporting her. Her funeral was a celebration of a life well lived and we continue to support Susan who misses her sister dreadfully.



We also lost our Kenny in late summer, after a short illness; Kenny lived in Stroud and had been supported by the same small core team for many years. His passing was a huge shock.

Kenny's funeral was held in August where we again celebrated his life. We shared many memories and photos of the good times, and Kenny will always be remembered with love from all of us.



Don't forget, you can follow us on Facebook, Instagram and twitter. We regularly post good news stories and photos of everyone we support across the organization. Here's Andy from Tewkesbury who won the best Christmas outfit competition this year Follow us- you never know who you might spot!



## LOCAL STRUCTURE

**Anita Warner- Head of Operations** 07743 551338

**Novlette Thomas, Care Homes and Compliance Operations Manager-** 07526 020335

**Natasha Bone- Registered Area Manager,** 07961 786565

**Tewkesbury Supported Living Services,** Senior Support Workers are Dawn Jones, James Francis and Jackie Aubury- 01684 778269

**Shermaine Kelly, Team Manager-** Gloucester/Cheltenham Outreach services- 07599 965912, Senior Support Workers Chelsi Major, Casey Phelps & Deputy Manager Chantelle Pettigrew

**Juliet Morris. Registered Manager** Apperley House and Malvern Crossing- 01684 292658/01684 295320, Home Leader- Keren Targett

**Louise Minshell- Registered Manager-** Abbeymead lodge and **Rachel O'Neill- Registered Manager** at Hannacott 01452 615539/01452 617566 Team Leaders are Kathy Hurcombe and Darren Waitel

**Juliet Lenevu, Interim Manager - Malvern Crossing-** 01684 295320